

Terms & Conditions for The Standard School of Machine Learning (TheSSML)

Welcome to **The Standard School of Machine Learning (TheSSML)**. By accessing our website, enrolling in our programs, or utilizing our services, you agree to abide by these Terms & Conditions. These guidelines are designed to establish transparency and ensure a fair, respectful, and professional environment for all stakeholders. Below, we provide a comprehensive explanation of our terms to help you fully understand your rights and responsibilities.

1. Enrollment and Admission

Admission to TheSSML programs is contingent on meeting the eligibility criteria outlined for each course. The admission process is competitive, and TheSSML reserves the right to accept or reject applications based on these criteria.

- **Eligibility Criteria:** Applicants must meet the specific academic, professional, or skill-based prerequisites mentioned in the program descriptions.
 - **Enrollment Completion:** Enrollment is deemed complete only after the applicant has submitted all required documents and paid the applicable fees. This ensures a smooth onboarding process for students and allows TheSSML to allocate resources effectively.
 - **Right to Refuse:** TheSSML retains the right to decline an application if the applicant fails to meet eligibility requirements or provides incomplete or misleading information.
-

2. Fees and Payment

To maintain operational efficiency and ensure that students have access to world-class learning resources, TheSSML has a structured fee and payment system.

- **Fee Structure:** Program fees are clearly outlined in the course brochures or enrollment agreements. Fees may vary based on the program type and duration.
- **Payment Schedule:** Fees can be paid in full or in installments as specified during enrollment. Failure to adhere to the payment schedule may result in restricted access to course materials and activities.
- **Non-Refundable Charges:** Certain charges, such as application or administrative fees, are non-refundable under any circumstances. These fees cover processing costs and other administrative activities.
- **Late Payment Penalties:** Payments not made by the due date may incur penalties, which will be communicated in advance.

3. Refund Policy

Refunds at TheSSML are governed by our Refund Policy, which specifies conditions, eligibility, and timelines for processing refund requests.

- **Eligibility for Refunds:** Refunds are available under specific circumstances, such as withdrawal before program commencement or program cancellation by TheSSML.
- **Refund Requests:** Students must submit refund requests in writing via email or the designated portal. Requests should include all relevant details, such as enrollment ID and reason for the refund.
- **Exceptional Cases:** Refunds due to exceptional circumstances, such as medical emergencies, will be reviewed on a case-by-case basis, with supporting documentation required.
- **Processing Timeline:** Approved refunds will be processed within 10-15 business days for domestic transactions and 15-20 business days for international payments.
- **Non-Refundable Components:** Application, registration, and administrative fees are non-refundable.

4. Intellectual Property

All course content provided by TheSSML, including videos, slides, e-books, assignments, and supplementary materials, is the intellectual property of TheSSML or its content partners.

- **Authorized Use:** Students may access and use these materials solely for personal, non-commercial learning purposes.
- **Restrictions:** Reproducing, distributing, or modifying course content without prior written consent from TheSSML is strictly prohibited.
- **Breach of Terms:** Any misuse of intellectual property will result in immediate suspension of access and may lead to legal action.

5. Student Conduct

TheSSML fosters a respectful and inclusive learning environment where professionalism and integrity are paramount.

- **Code of Ethics:** Students are expected to uphold academic honesty by avoiding plagiarism, cheating, or any form of misconduct.
- **Respectful Interactions:** All students, instructors, and staff must engage in respectful communication. Harassment, bullying, or disruptive behavior is strictly prohibited.

- **Consequences for Misconduct:** Violations of the code of conduct may result in penalties, including suspension, expulsion, or legal action, depending on the severity of the offense.
-

6. Program Changes and Cancellations

To maintain the highest standards of education, TheSSML reserves the right to make adjustments to its programs as necessary.

- **Content Updates:** Course content, schedules, or instructors may be modified to ensure relevance and quality.
 - **Cancellation by TheSSML:** In rare cases of program cancellation, students will be promptly informed, and applicable refunds will be issued.
 - **Student-Initiated Changes:** Students wishing to defer enrollment or transfer to another program must submit a formal request. Such requests are subject to availability and may incur additional fees.
-

7. Privacy Policy

TheSSML is committed to protecting the privacy of its students and stakeholders. Personal information collected during enrollment is handled with the utmost care.

- **Data Usage:** Information collected is used solely for administrative, academic, or communication purposes.
 - **Confidentiality:** TheSSML does not share personal data with third parties without explicit consent, except as required by law.
 - **Student Responsibility:** Students are required to respect the confidentiality of proprietary information shared during the program.
-

8. Liability

TheSSML aims to provide a safe and enriching learning environment but does not assume liability for unforeseen issues.

- **Limitations:** TheSSML is not responsible for personal losses, injuries, or damages incurred during participation in its programs.
- **Liability Cap:** In the event of disputes, TheSSML's liability is limited to the fees paid by the student for the specific program.

9. Dispute Resolution

TheSSML believes in resolving disputes amicably and professionally.

- **Grievance Reporting:** Students with concerns or grievances are encouraged to submit them in writing to the administrative team for resolution.
- **Mediation and Arbitration:** If disputes cannot be resolved internally, they will be referred to mediation or arbitration under applicable laws.

10. Updates to Terms & Conditions

TheSSML reserves the right to update these Terms & Conditions to reflect changes in policies, programs, or operational requirements.

- **Notification of Changes:** Updates will be communicated via the website or email.
- **Student Responsibility:** Students are responsible for staying informed by periodically reviewing the Terms & Conditions.